

Sevenoaks District Warm Space Charter

You'll get a warm welcome as well as Warm Space

The Charter is intended to help local people who want to use a Warm Space to know what to expect when they step across the threshold of a Warm Space building; a guarantee of respect, dignity and warmth. Every time you come to a Warm Space you'll be given a warm welcome from the staff and volunteers there.

Everyone is treated equally, with dignity and respect

Everyone has a right to be warm, so everyone in a Warm Space treats people, and is treated by people, with dignity and respect.

Your Warm Space will be a safe space

Your Warm Space will stick to the safeguarding policies that it always uses, and it will stick to food hygiene rules too!

We'll not tell anyone about you needing a Warm Space

If you want to share the reasons you need a Warm Space, someone will listen, but they won't tell anyone else unless you give them permission, or they must because of their safeguarding policies.

It doesn't matter why you need a Warm Space

Every Warm Space is a non-judgemental space; whatever the reason you have for needing to come in, you'll be treated the same and never judged.

Respect counts/inappropriate behaviour

We will respect you as long as you respect us. Anyone being abusive towards staff and volunteers, or inappropriately behaved, will be asked to leave.