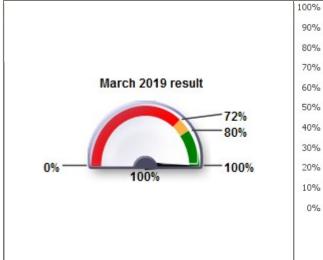
Key Performance Indicator Report for website - April 2018 to March 2019

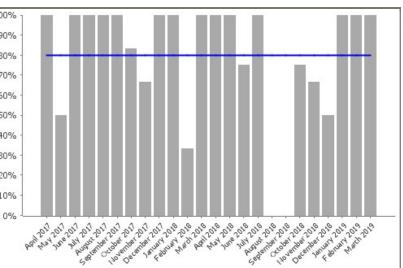


Development Control





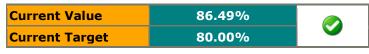


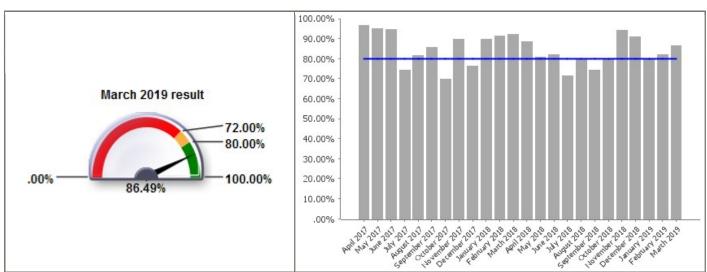


Monthly Performance				
	Value	Target	Status	
April 2018	100.00%	80.00%	\bigcirc	
May 2018	100.00%	80.00%		
June 2018	75.00%	80.00%	\bigtriangleup	
July 2018	100.00%	80.00%	\bigcirc	
August 2018	DIV/0	80.00%	?	
September 2018	DIV/0	80.00%	?	
October 2018	75.00%	80.00%	\bigtriangleup	
November 2018	66.67%	80.00%		
December 2018	50.00%	80.00%		
January 2019	100.00%	80.00%	I	
February 2019	100.00%	80.00%	Ø	
March 2019	100.00%	80.00%	Ø	
2018/19	85.71%	80.00%	Ø	

LPI_DM 007b

Processing of planning applications: Minor applications in 8 weeks

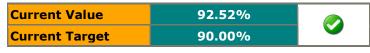


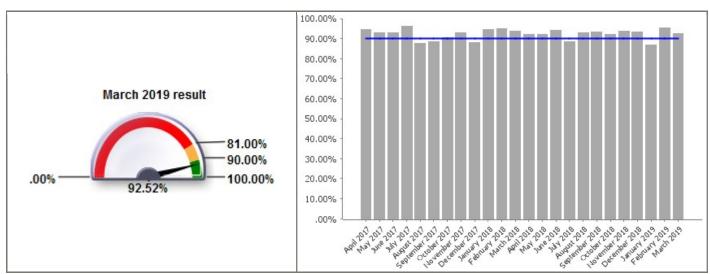


Monthly Performance				
	Value	Target	Status	
April 2018	88.24%	80.00%	\bigcirc	
May 2018	80.56%	80.00%	I	
June 2018	82.05%	80.00%	I	
July 2018	71.43%	80.00%		
August 2018	80.00%	80.00%	I	
September 2018	74.07%	80.00%	\bigtriangleup	
October 2018	79.41%	80.00%	\bigtriangleup	
November 2018	94.12%	80.00%	\bigcirc	
December 2018	90.91%	80.00%	\bigcirc	
January 2019	79.31%	80.00%	\bigtriangleup	
February 2019	81.82%	80.00%		
March 2019	86.49%	80.00%		
2018/19	82.48%	80.00%	Ø	

LPI_DM 007c

Processing of planning applications: Other applications in 8 weeks



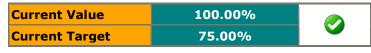


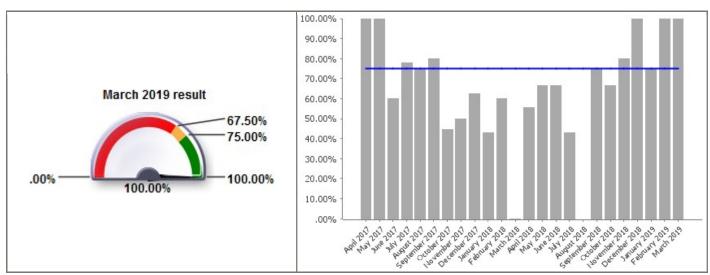
Monthly Performance				
	Value	Target	Status	
April 2018	92.19%	90.00%		
May 2018	92.00%	90.00%		
June 2018	94.24%	90.00%		
July 2018	88.55%	90.00%		
August 2018	92.97%	90.00%		
September 2018	93.14%	90.00%		
October 2018	91.94%	90.00%	I	
November 2018	93.81%	90.00%	I	
December 2018	93.28%	90.00%		
January 2019	86.99%	90.00%	\bigtriangleup	
February 2019	95.24%	90.00%		
March 2019	92.52%	90.00%		
2018/19	92.16%	90.00%	Ø	

Code

LPI_DM 009

Short Name Percentage of appeals against planning application refusal dismissed

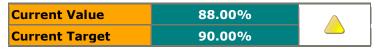


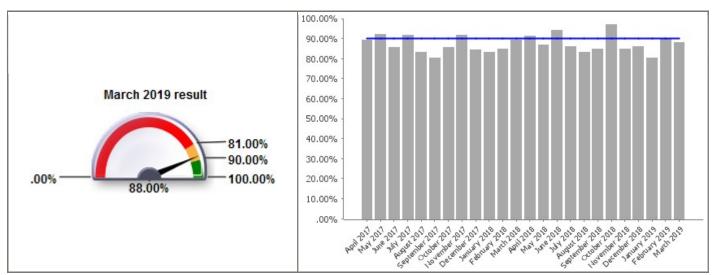


Monthly Performance				
	Value	Target	Status	
April 2018	55.56%	75.00%		
May 2018	66.67%	75.00%		
June 2018	66.67%	75.00%		
July 2018	42.86%	75.00%		
August 2018	DIV/0	75.00%	?	
September 2018	75.00%	75.00%	\bigcirc	
October 2018	66.67%	75.00%		
November 2018	80.00%	75.00%	\bigcirc	
December 2018	100.00%	75.00%	\bigcirc	
January 2019	75.00%	75.00%	\bigcirc	
February 2019	100.00%	75.00%		
March 2019	100.00%	75.00%	I	
2018/19	70.69%	75.00%		

MPI_DM 007d

Processing planning applications: Householder applications in 8 weeks



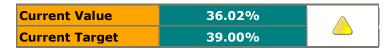


Monthly Performance				
	Value	Target	Status	
April 2018	91.21%	90.00%	\bigcirc	
May 2018	86.90%	90.00%	\bigtriangleup	
June 2018	94.05%	90.00%	\bigcirc	
July 2018	85.88%	90.00%	\bigtriangleup	
August 2018	82.95%	90.00%	\bigtriangleup	
September 2018	84.72%	90.00%	\bigtriangleup	
October 2018	97.06%	90.00%	\bigcirc	
November 2018	84.85%	90.00%	\bigtriangleup	
December 2018	85.92%	90.00%	\bigtriangleup	
January 2019	80.21%	90.00%		
February 2019	90.24%	90.00%		
March 2019	88.00%	90.00%	\bigtriangleup	
2018/19	87.53%	90.00%		

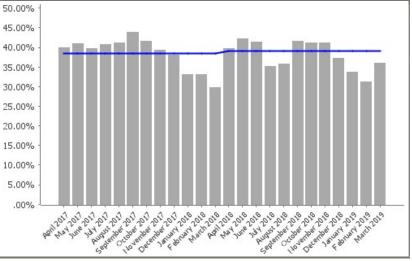
Direct Services

 Code
 LPI_DS Waste 001

 Short Name
 National indicator - Percentage of household waste sent for reuse, recycling and composting



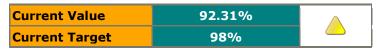


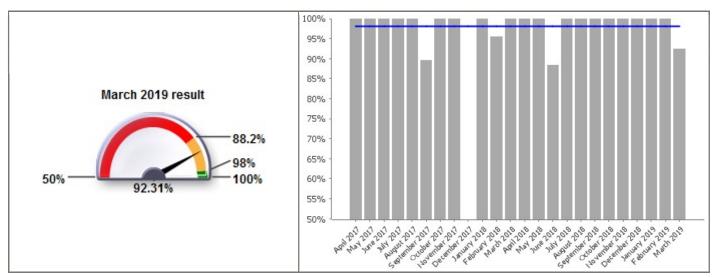


Monthly Performance				
	Value	Target	Status	
April 2018	39.68%	39.00%	\bigcirc	
May 2018	42.26%	39.00%	I	
June 2018	41.27%	39.00%	I	
July 2018	35.23%	39.00%		
August 2018	35.83%	39.00%	\bigtriangleup	
September 2018	41.53%	39.00%	I	
October 2018	41.16%	39.00%	I	
November 2018	41.18%	39.00%	I	
December 2018	37.24%	39.00%	\bigtriangleup	
January 2019	33.71%	39.00%		
February 2019	31.12%	39.00%		
March 2019	36.02%	39.00%		
2018/19	38.20%	39.00%		

LPI_DS Waste 003

ame Percentage of missed collections put right by the next working day

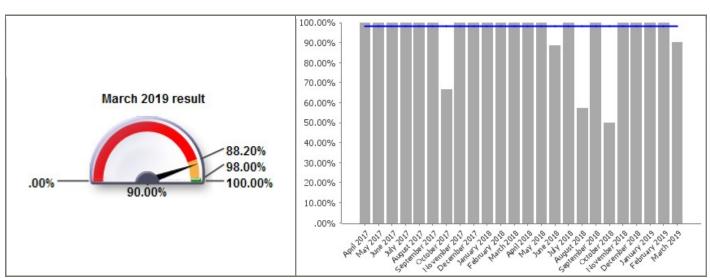




Monthly Performance				
	Value	Target	Status	
April 2018	100%	98%		
May 2018	100%	98%	I	
June 2018	88.24%	98%	\bigtriangleup	
July 2018	100%	98%	\bigcirc	
August 2018	100%	98%	Ø	
September 2018	100%	98%	I	
October 2018	100%	98%	\bigcirc	
November 2018	100%	98%	S	
December 2018	100%	98%	\bigcirc	
January 2019	100%	98%		
February 2019	100%	98%		
March 2019	92.31%	98%		
2018/19	98.38%	98%	Ø	

LPI_DS Waste 005

Current Value90.00%Current Target98.00%



Percentage of missed green waste collections corrected by next working day

Monthly Performance				
	Value	Target	Status	
April 2018	100.00%	98.00%		
May 2018	100.00%	98.00%		
June 2018	88.46%	98.00%	\bigtriangleup	
July 2018	100.00%	98.00%	I	
August 2018	57.14%	98.00%		
September 2018	100.00%	98.00%	\bigcirc	
October 2018	50.00%	98.00%		
November 2018	100.00%	98.00%	S	
December 2018	100.00%	98.00%	I	
January 2019	100.00%	98.00%	I	
February 2019	100.00%	98.00%	Ø	
March 2019	90.00%	98.00%	\bigtriangleup	
2018/19	90.47%	98.00%		