

## From 30 November 2010 our flood warning codes for England and Wales are changing to:



**Flood Alert** - indicates that flooding is possible and that people should make simple preparations (e.g. check that domestic flood gates/boards are ready to be put in place, move small valuable items upstairs, check travel plans) and remain vigilant.



**Flood Warning** - indicates that flooding of homes is expected and people should take specific actions (e.g. move/raise belongings, put in place flood boards, move to places of safety).



**Severe Flood Warning** – to be used in extreme circumstances to tell people that flooding will/is posing a significant risk to life or significant disruption to communities which could also cause risk to life.

These new codes give a clear indication of the likelihood of flooding and provide a clear call to act.

The flood codes will not be changed to the new icons and wording if the launch date falls during a flood event. If this happens, more information will be available on our website. You can also use our website to find out if your property is at risk from flooding from

For more information on the new flood warning codes please visit <http://www.environment-agency.gov.uk/fwd> or call our National Customer Contact Centre on **08708 506 506**.