

What if my garden waste wheelie bin is damaged or stolen?

If you joined the garden waste collection scheme after 1 April 2004, and Sevenoaks District Council provided you with a bin (on loan) to use while you are on the scheme, we will endeavour to repair or replace that bin, if:

- The damage was caused by our crews: We can repair some damage, such as broken lids or wheels, and will do so at our cost. If your bin is damaged beyond repair, we will exchange it for the original bin and provide you with a replacement bin and permit.
- Your bin is stolen: We will replace a stolen bin upon receipt of a Kent Police incident report number, as would be the case with any stolen property claim.

If your bin is damaged through no fault of SDC crews, or if your bin was purchased and owned by you and is stolen, we can replace the stolen bin with a new one at cost: £25 (about 50% of the High Street price).

Still have questions about this? Call our Contact Centre on 01732 227000.