



Clinical Waste Collection Service

'How to register for this service'

Information Sheet

Please note: this free of charge service is for Sevenoaks District Council's domestic residents and applies only to individual households.

Sharps Boxes – for the disposal of used needles

1. You need to obtain a prescription from your GP or Healthcare professional to present at a pharmacy who will supply a sharps box. It's important to remember that this process needs repeating every time you need a new sharps box, the Council will only remove the full box, not replace it
2. Your GP/Nurse/Health Visitor must send a written request stating your name and address and exactly what will need to be collected. By email to: direct.services@sevenoaks.gov.uk , fax to: 01959 563011 or by post to: John Cox, Dunbrik Depot, 2 Main Road, Sundridge, Kent TN14 6EP This will enable you to be registered for the Clinical Waste service.
3. Once registered, you must pre-book collections by ringing the Council's Customer Contact Centre on: 01732 227000. Calls received by noon on Thursdays will be collected on the following Saturday, calls received after noon on Thursdays will go on the next week's collection
4. The clinical waste collection service operates on Saturdays between 7am and 4pm and the sharps box should be placed inside a yellow clinical waste sack (this will be supplied once you have registered) and put out by 7am, if it is not out on time, you will have to ring and re-book the collection

Clinical Waste – Yellow Sacks – for the disposal of all other clinical waste

1. Your GP/Nurse/Health Visitor must send a written request stating your name and address and exactly what will need to be collected. By email to: direct.services@sevenoaks.gov.uk , fax to: 01959 563011 or by post to: John Cox, Dunbrik Depot, 2 Main Road, Sundridge, Kent TN14 6EP
2. Once you are registered, the Direct Services team will issue you yellow sacks for the disposal of clinical waste and will replace them as they collect the full sacks



3. To arrange collection of your yellow sacks, please ring the Council's Customer Contact Centre on: 01732 227000. Calls received by noon on Thursdays will be collected on the following Saturday, calls received after noon on Thursdays will go on the next week's collection. If you require a regular weekly collection, this needs to be arranged when registering, once arranged you will not need to call in to book collections

4. The clinical waste collection service operates on Saturdays between 7am and 4pm and clinical waste should be placed out by 7am, if it is not out on time, you will have to take it back in and wait till the next collection

Clinical Waste Collections from Commercial Premises

We do not offer this service for nursing homes, surgeries, clinics or dentists
For a list of companies that are licensed to collect from commercial premises you need to contact the Environmental Agency

Web: www.environment-agency.gov.uk or Tel: 08708 506506

To obtain more copies of this information sheet:

- Visit our website: www.sevenoaks.gov.uk
- Ring our Customer Contact Centre on: 01732 227000 (Mon - Thurs 8.45am – 5pm and Fri 8.45am - 4.45pm)



- Ask at your surgery or clinic